



ICONIC CNC™

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ICONIC INC. WARRANTY INFORMATION

All component parts of ICONIC Inc. and ICONIC CNC products are carefully inspected during all stages of production, and each unit is thoroughly inspected upon completion of assembly.

Standard 1-Year Limited Warranty

All products used for personal, commercial, industrial, and/or educational applications are warranted for a period of 1 years (12 months) from the date of purchase, unless otherwise specified. ICONIC Inc. agrees to repair or replace any part or component which, upon examination and/or troubleshooting, proves to be defective in either workmanship or material to the original purchaser during this 1-year warranty period, subject to the “Conditions and Exceptions” listed below.

Claim-Filing Process

To file a claim under our Standard 1-year Limited Warranty, all defective parts, components, and/or machinery must be returned freight or postage to ICONIC Inc., a nearby authorized distributor, or other location as designated by ICONIC Inc. For further details, please contact our Support Team at 1-800-288-2961, or submit a Support Request online at www.iconiccnc.com. Along with the return of the product being claimed for warranty, a copy of the original proof of purchase and a “letter of claim” must be included (a warranty claim form can also be used and can be obtained, upon request, from ICONIC Inc.), clearly stating the model and serial number of the unit (if applicable), and including an explanation of the complaint or presumed defect in material or workmanship. If it is determined that the defect is as a result of a situation outlined in the “Conditions and Exceptions” listed below, the original purchaser may be subject to additional fees and/or associated costs, as determined by ICONIC Inc.

Conditions and Exceptions:

This coverage is extended to the original purchaser only. Prior warranty registration is not required but documented proof of purchase (i.e. a copy of original sales invoice or receipt showing the date and location of the purchase as well as the purchase price paid), must be provided at the time of claim. Warranty does not include failures, breakage or defects deemed after inspection by ICONIC Inc. to have been directly or indirectly caused by or resulting from; improper use, or lack of or improper maintenance, misuse or abuse, negligence, accidents, damage in handling or transport, or normal wear and tear of any generally considered consumable parts or components. Repairs made without the written consent of ICONIC Inc. will void all warranty.

IMPORTANT NOTICE

The specifications and information on this website and/or on marketing materials are given as general information and are not binding. All metric sizes are not exact and, unless otherwise specified, are rounded off to serve as general guidelines only. Due to our policy of constant improvements, ICONIC Inc. reserves the right to make changes to components, parts, or features without prior notice and without incurring obligation to install these changes on previously delivered units, as well as to add or delete any models as deemed necessary without prior notice or obligation.